



JET SPARES INTERNATIONAL PTY LTD

UNIT 21 / 118 – 128 LAMBECK DRIVE, TULLAMARINE. VIC. 3043. AUSTRALIA.

TELEPHONE: 61 3 9310 5600 FAX: 61 3 9310 5601 EMAIL: sales@jetspares.com.au

WARRANTY TERMS & CONDITIONS

Jet Spares International provides products with the following warranty coverages:

New products – Manufacturer warranty or 6 months from invoice date if Manufacturer warranty has lapsed.

Overhauled products – Overhaul Shop warranty or 3 months from invoice date if Overhaul Shop warranty has lapsed.

Repaired products – Repair Shop warranty or 1 month from invoice date if Repair Shop warranty has lapsed.

Prior permission to return products for warranty consideration is required from Jet Spares International before products are returned, and a “Warranty Claim Form” must be completed and included with the product when returned for the warranty process to proceed.

The “Warranty Claim Form” will be provided upon notifying Jet Spares International of the product warranty claim. All original certification must also be returned with the product.

Rotables / Component Assemblies must be returned fully intact / assembled and returned with any necessary blanking caps & plugs and protected with ESD material (if required) and appropriately packaged to minimise risk of damage in transit. All freight costs associated with the return of products and shipping of any replacements are to be borne by the customer.

Any products received for warranty consideration that display any signs of damage or mis-handling will be rejected for warranty consideration and returned to the customer.

Any granting of warranty by Jet Spares International is subject to verification of the product failure by either the manufacturer or Overhaul / Repair Shop. If the reported product failure is not substantiated by either the manufacturer or Overhaul / Repair Shop, the product will be returned to the customer and all associated costs involved in the warranty assessment process will be charged.

Frank Stagliano
Managing Director.